

## Privacy statement

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We, Liebherr-Verzahntechnik GmbH, attach the utmost importance to the protection and security of your personal data. We are therefore very keen to inform you below about which of your personal data we process for which purpose and what rights you have in relation to your personal data.

### **A. General information**

#### ***I. What is personal data and what does processing mean?***

- "Personal data" (also referred to hereinafter as "data") is all information relating to a natural person. Personal data is not just any information that permits a specific person to be identified directly (for example a person's name or e-mail address), but also information that can be combined with appropriate additional knowledge to identify a specific person.
- "Processing" means any measures which are performed on your personal data (for example collection, recording, organization, structuring, storage, use or erasure of data).

#### ***II. Who is the controller responsible for processing your data?***

The controller responsible for processing your data is:

Liebherr-Verzahntechnik GmbH  
Kaufbeurer Straße 141 87437  
Kempten, Germany  
Phone: +49 831 786 0  
E-mail: [info.lvt@liebherr.com](mailto:info.lvt@liebherr.com)

#### ***III. How can you contact our data protection officer?***

Our data protection officer can be contacted using the following details:

Corporate Privacy  
Liebherr-IT Services GmbH  
St. Vitus 1  
88457 Kirchdorf an der Iller  
Germany  
E-mail: [datenschutz@liebherr.com](mailto:datenschutz@liebherr.com)

#### ***IV. What rights do you have as the data subject?***

As the data subject, you have the right within the scope of the law to:

- receive information about your data;
- rectification of inaccurate data and completion of incomplete data;
- erasure of your data, in particular if (1) it is no longer necessary for the purposes which are stated in this privacy statement, (2) you withdraw your consent and there is no other legal ground for the processing, (3) your data has been unlawfully processed or (4) you have objected to the processing and there are no compelling legitimate grounds for the processing; Liebherr-Verzahntechnik GmbH Privacy Statement 2/4
- restriction of processing of your data, in particular if you contest the accuracy of the data or the processing of your data is unlawful and you request the restriction of its use rather than erasure;
- object to processing of your data which is being done to maintain legitimate interests on grounds relating to your particular situation or, without special grounds, object to processing of your data for the purpose of direct marketing; if the objection is not related to direct marketing, we ask when you submit your objection that you outline the reasons why we should not process your data in the way we may have done. If your objection is legitimate, we examine the situation and stop processing, unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing is for the establishment, exercise or defense of legal claims;
- receive your data in a structured, commonly used and machine-readable format and the right to ask for your data to be transmitted by us directly to another controller;
- withdraw your consent if you have given us your consent to processing. Please note that the lawfulness of the processing which was carried out on the basis of the consent up to the time of withdrawal remains unaffected.

If you assert the rights listed above, please appreciate that we may require you to produce evidence proving that you are the person you claim to be.

In addition, you have a right to complain to a supervisory authority if you believe that the processing of your data breaches the GDPR.

## **B. Data processing**

### ***I. Digital content***

We offer you the possibility of accessing and downloading digital content that we offer, for example white papers and similar documents. If you make use of this possibility, we process the data listed below.

Which data do we process for which purposes?

We process the following data:

- First name (optional)
- Last name (optional)
- E-mail address (business or private)

We fundamentally only process this data for the purpose of providing digital content.

Processing for other purposes is only considered if the legal requirements which must be met for this pursuant to Art. 6 (4) GDPR exist. In this case, we will of course comply with any obligations to provide information pursuant to Art. 13 (3) GDPR and Art. 14 (4) GDPR.

### ***On what legal basis do we process your data?***

Your data is processed for the purpose of fulfilling a contract or taking steps prior to entering into a contract pursuant to Art. 6 (1) (b) GDPR.

### ***II. E-mail newsletter***

We also offer you the additional possibility of registering to receive our e-mail newsletter. If and to the extent that you have given us your consent to this, we process the data listed below as part of sending you our e-mail newsletter.

### ***Which data do we process for which purposes?***

We process the following data as applicable:

- First name (optional)
- Last name (optional)
- E-mail address

We fundamentally only process the data which you have provided in order to regularly e-mail our newsletter to you (possibly with a personal form of address) and provide you with promotional information about our products or the services we offer or about corresponding promotions, events, competitions, posts/articles, etc.

We fundamentally only process the data which is collected as part of the process of registering for the newsletter along with the double opt-in method for the purpose of protecting the offer and fulfilling the statutory verification obligations that are incumbent upon us. With the double opt-in method, as part of registering for the newsletter you receive an e-mail asking you to reconfirm your registration to receive our newsletter. If you do not reconfirm the registration by clicking on the confirmation link which is sent, you will not be registered for our e-mail newsletter and will also not be sent it.

In addition, we record and analyze your interactions with our newsletter (measuring quantities dispatched, opening rates and click rates) in order to measure the success of our newsletter and continuously improve it and be able to configure it as required. No recipient profiles are formed as part of this. The opening rates are measured using what is known as a tracking pixel, a small, invisible image file which is loaded automatically from the web server when the newsletter is opened and provides the information that the newsletter has actually been opened. By contrast, the click rates are measured in such a way that, after you click on a web link contained in the newsletter, you are initially directed to a web server where your click is registered; only after this do you get to the actual landing page.

Processing for other purposes is only considered if the legal requirements which must be met for this pursuant to Art. 6 (4) GDPR exist. In this case, we will of course comply with any obligations to provide information pursuant to Art. 13 (3) GDPR and Art. 14 (4) GDPR.

### ***On what legal basis do we process your data?***

Your data is processed on the basis of your consent pursuant to Art. 6 (1) (a) in conjunction with Art. 7 GDPR and for the purpose of fulfilling a legal obligation pursuant to Art. 6 (1) (c), (3) (a) GDPR in conjunction with Art. 32 GDPR (Security) and Art. 7 (1) GDPR (Obligation to provide proof).

You have the right to withdraw any consents that you have granted at any time with effect for the future and/or to object to the processing of your data for promotional purposes at any time. The withdrawal/objection does not affect the lawfulness of the processing which took place up until the withdrawal/objection. Isolated withdrawal/objection in respect of just the measuring of opening and click rates is not possible, which means you must unsubscribe from the newsletter in its entirety. You can unsubscribe from the newsletter at any time by e-mailing [marketing.lvt@liebherr.com](mailto:marketing.lvt@liebherr.com) or by clicking on the Unsubscribe link at the end of each newsletter.

### **III. Data recipients**

If necessary, we transmit your data to:

- other companies in the Liebherr Group, if this is required for initiating, implementing or terminating a contract or we have a legitimate interest in the transmission and your overriding legitimate interest does not oppose this;
- our service providers that we use to achieve the abovementioned purposes;
- courts, arbitration courts, authorities or legal advisers, if this is required to comply with the applicable law or for the establishment, exercise or defense of legal claims.

### **IV. Transfers of data to third countries**

A transfer of data to places in countries outside the European Union or the European Economic Area (known as third countries) or to international organizations shall only be permitted (1) if you have given us your consent or (2) if the European Commission has decided that an adequate level of protection exists in a third country (Art. 45 GDPR). If the Commission has not made such a decision, we may only transfer your data to recipients in a third country if suitable guarantees exist (e.g. standard data protection clauses which are accepted by the Commission or the supervisory authority using a specific method) and the enforcement of your rights as the data subject is safeguarded or the transfer is permitted in an individual case on the basis of other permitting facts (Art. 49 GDPR).

If we transfer your data to third countries, we will notify you about the specific details of the transfer at the relevant points in this privacy statement.

### **V. Data erasure and retention time**

We process your data where this is required for the specific purpose provided you have not effectively objected to the processing of your data or effectively withdrawn any consent you may have given.

If statutory retention obligations exist, we will need to retain the data in question for the period of the retention obligation. Once the retention obligation expires, we review whether there is any further need for processing. If there is no longer any need, your data is erased.

### **VI. Automated decisions in a specific case**

As a general rule, we do not utilize any fully automated decision-making pursuant to Art. 22 GDPR. If we do use this method in specific cases, we will inform you about this separately if this is prescribed by law.

### **VII. Data security**

We employ technical and organizational security measures in order to guarantee that your data is protected from being lost, incorrect modifications or unauthorized access by third parties. In any event, at our company only authorized people have access to your data, and this is only to the extent required for the purposes mentioned above.

**Last revised:** December 2021