

# Operational Organization

## Aerospace Customer Services

### Liebherr-Aerospace & Transportation SAS

Board of Management

A. Vlielander

Chief Services Officer

### Liebherr-Aerospace Customer Services

C. Thoyer-Rozat  
J. Cadaux  
S. Dicke  
N. Luedtke

VP, Customer Services  
Director, Business & Services  
VP, MRO Operations & Strategic Investments  
Director, Product Support

\* 70% shares  
\*\* 50% shares  
\*\*\* 25% shares  
\*\*\*\* 20% shares

**Liebherr-Aerospace Toulouse, France**  
Air Management Systems



**Liebherr-Aerospace Lindenberg, Germany**  
Flight Control / Actuation Systems /  
Landing Gear Systems / Electronics



**Liebherr-Aerospace Saline**  
Michigan, USA (A. Vlielander)



**Liebherr-Aerospace Toulouse**  
France (S. Blal)



**Liebherr-Aerospace Lindenberg**  
Germany (C. Franz)



**Liebherr-Aerospace Middle East**  
Dubai, UAE (D. Seksaoui)



**Liebherr-Aerospace Singapore**  
Singapore (E. Pracht)



**Liebherr-Aerospace China**  
Shanghai, P.R. China (E. Thévenot)



**Liebherr-Canada Ltd., Aerospace & Transportation Division**  
Laval, Canada (S. Rioux)



**Liebherr-Aerospace, Russia**  
Moscow, Russia (A. Kalitka)



**Liebherr-Aerospace Brazil**  
São José dos Campos, Brazil (D. Brum)



**Liebherr-Aerospace India**  
Bangalore, India (A. Dhakharia)



**OEM Services SAS \*\***  
Roissy CDG, France (D. Granger)



**OEM Defence Services SAS \*\*\***  
Elancourt, France (G. Canovas)



**OEM** facilities provide Program management (including Engineering, Operations, Product Support)

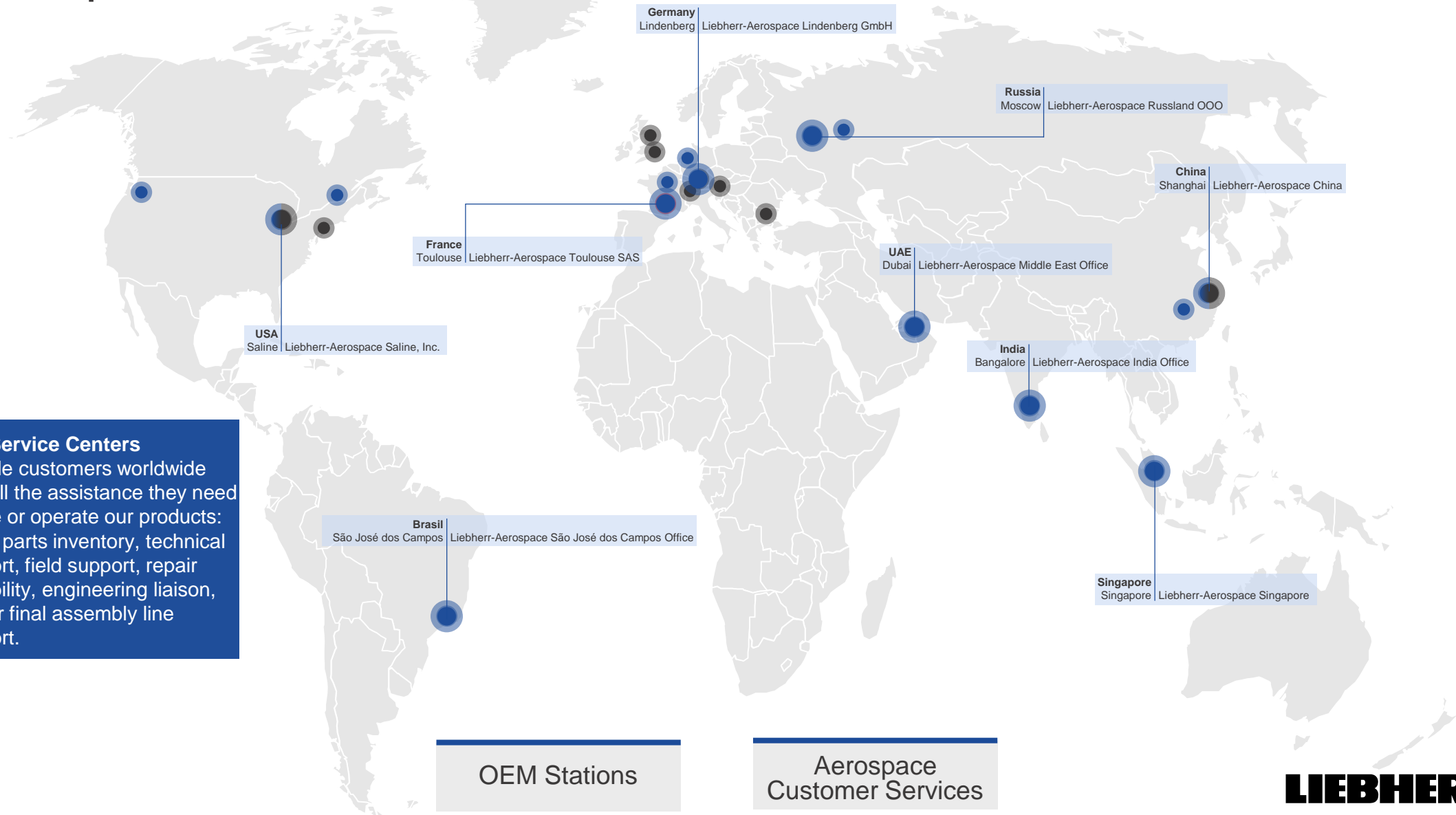
**Service Centers** provide full range of Support of our products toward customers, and extended services.

**Offices** provide local presence for any enquiry customers may have, and, and **Joint Venture Companies** \*\* 25% shares | \*\*\* 20% shares

## Sites

# Aerospace Customer Services

- Headquarters Toulouse
- Aerospace
- Transportation
- Aerospace & Transportation






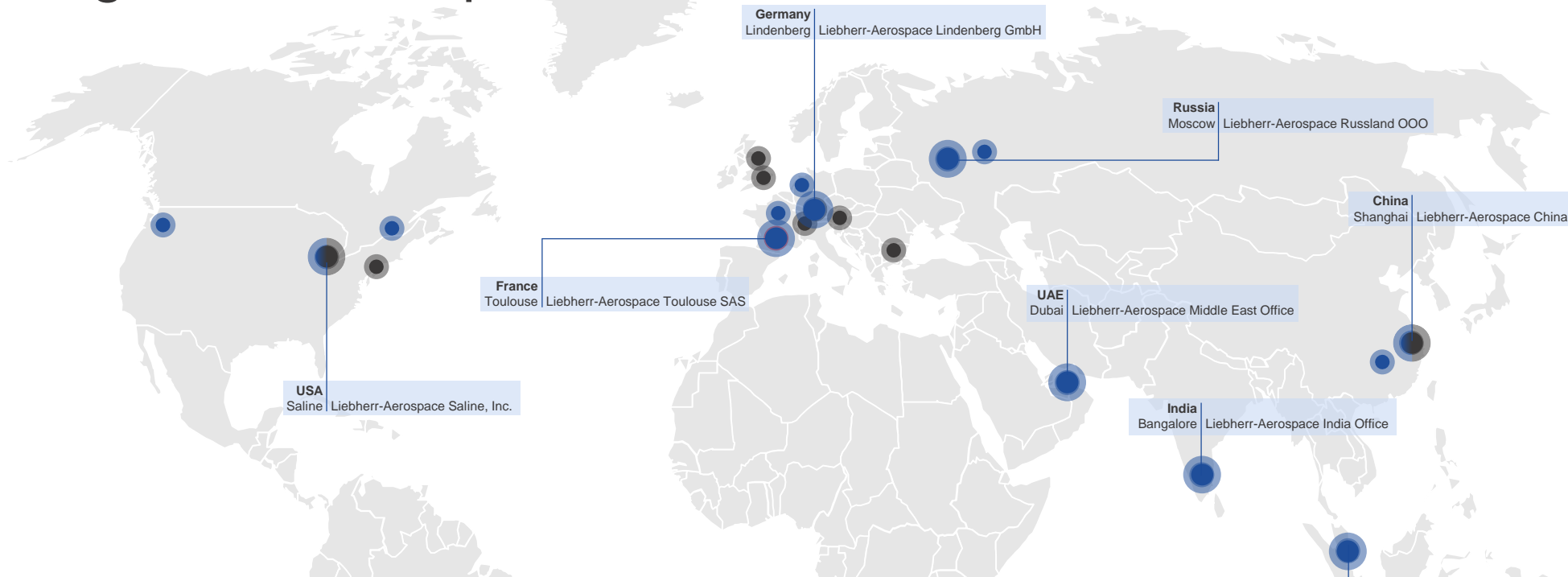
### Our Service Centers

provide customers worldwide with all the assistance they need to use or operate our products: spare parts inventory, technical support, field support, repair capability, engineering liaison, and/or final assembly line support.

## Contacts

# Management Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace Customer Services



**Chief Services Officer**  
Mr. Alex Vlieland  
Tel: +1 734 944 6392  
alex.vlieland@liebherr.com



**VP, Customer Services**  
Mr. Charles Thoyer-Rozat  
Tel: +33 (0)5 61 35 21 06  
charles.thoyerrozat@liebherr.com



**Director, Business & Services**  
Mr. Joël Cadaux  
Tel: +33 (0)5 61 35 22 13  
joel.cadaux@liebherr.com






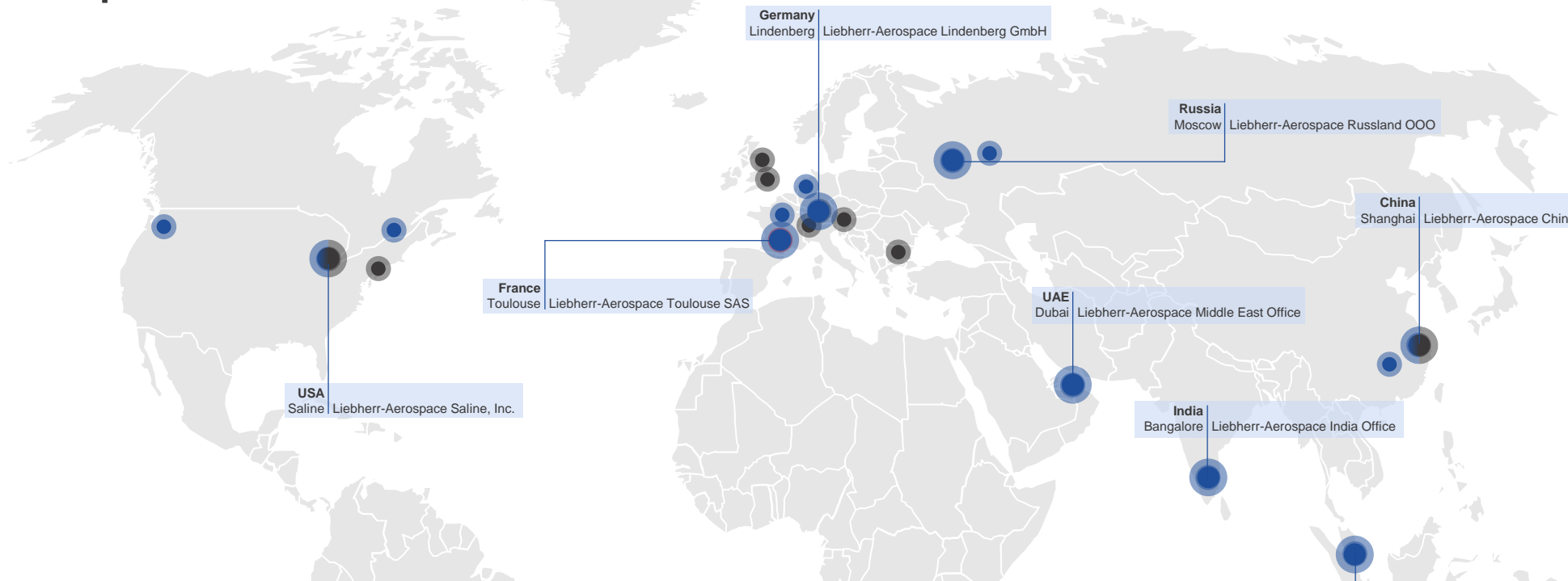
**VP, MRO Ops & Strategic Investments**  
Mr. Sven Dicke  
Tel: +49 (0)8381 46 4246  
sven.dicke@liebherr.com



**Director, Product Support**  
Mr. Nico Luedtke  
Tel: +49 (0)8381 46 5110  
nico.luedtke@liebherr.com

# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace Toulouse SAS



**Director, Customer Services**  
Mr. Sami Blal  
Tel: +33 (0)5 81 76 31 33  
sami.blal@liebherr.com



**Head of Sales & Marketing**  
Mr. Thierry Gourmanel  
Tel: +33 (0)5 61 35 29 84  
thierry.gourmanel@liebherr.com



**Manager, Product Support**  
Mr. Bruno Ibos  
Tel: +33 (0)5 81 91 68 45  
bruno.ibos@liebherr.com

**Customer Service**  
Tel: +33 (0)5 61 35 28 28  
Fax: +33 (0)5 61 35 29 29  
info.lts@liebherr.com



**Manager, Commercial Admin.**  
Mr. Pierre Pebereau  
Tel: +33 (0)5 81 76 30 09  
pierre.pebereau@liebherr.com






**Manager, Technical Support**  
Mr. Guillaume Gard  
Tel: +33 (0)5 61 35 25 03  
guillaume.gard@liebherr.com

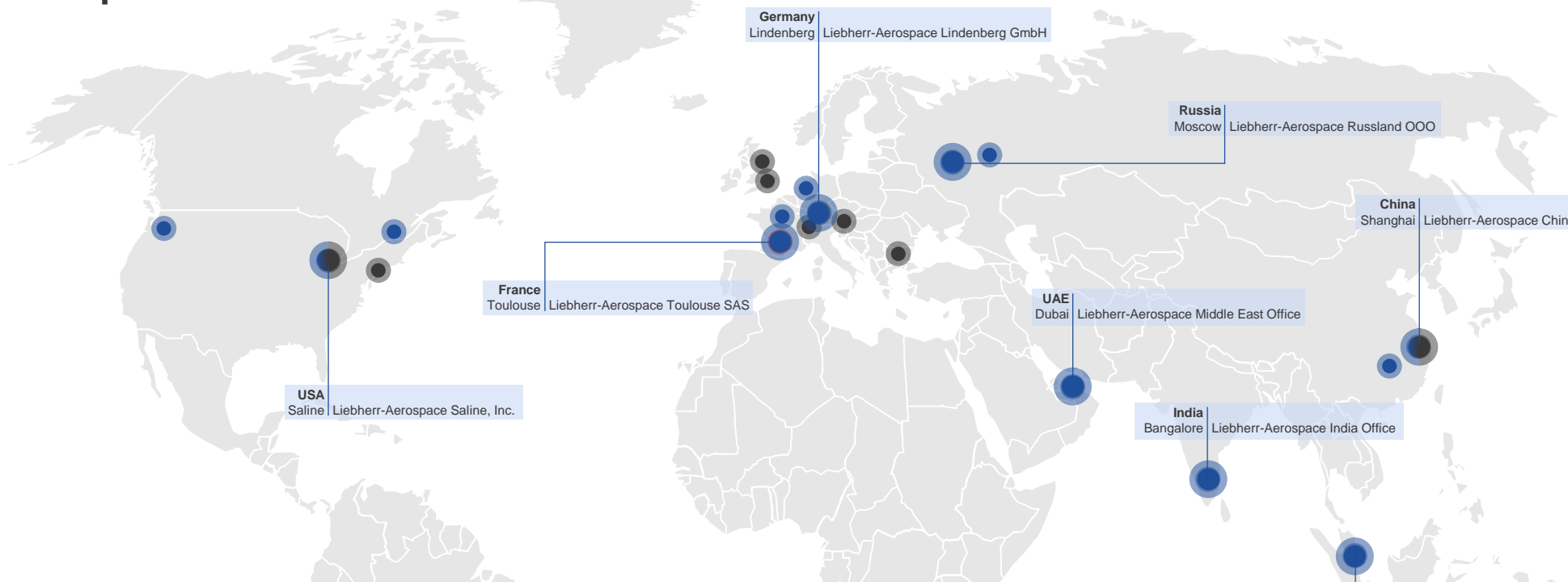


**Manager, Operations**  
Mr. Eric Gayral  
Tel: +33 (0)5 61 35 28 28

**AOG Hotline**  
Tel: +33 (0)6 07 74 03 65

# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace Lindenberg GmbH



**Director, Customer Services**  
Mr. Christian Franz  
Tel: +49 8381 46 5472  
christian.franz@liebherr.com



**Head of Sales & Marketing**  
Mr. Frank Steinmaier  
Tel: +49 8381 46 4567  
frank.steinmaier@liebherr.com



**Manager, Product Support**  
Mr. Ingmar Beyer  
Tel: +49 8381 46 7346  
ingmar.beyer@liebherr.com



**Manager, Commercial Admin.**  
Mrs. Katy Schmeisser  
Tel: +49 8381 46 6413  
katy.schmeisser@liebherr.com



**Manager, Technical Support**  
Mr. David Charles  
Tel: +49 8381 46 4213  
david.charles@liebherr.com



**Manager, Operations**  
Mrs. Kerstin Duldner  
Tel: +49 8381 46 0




**Customer Service**  
Fax: +49 8381 464 103  
info.lli@liebherr.com

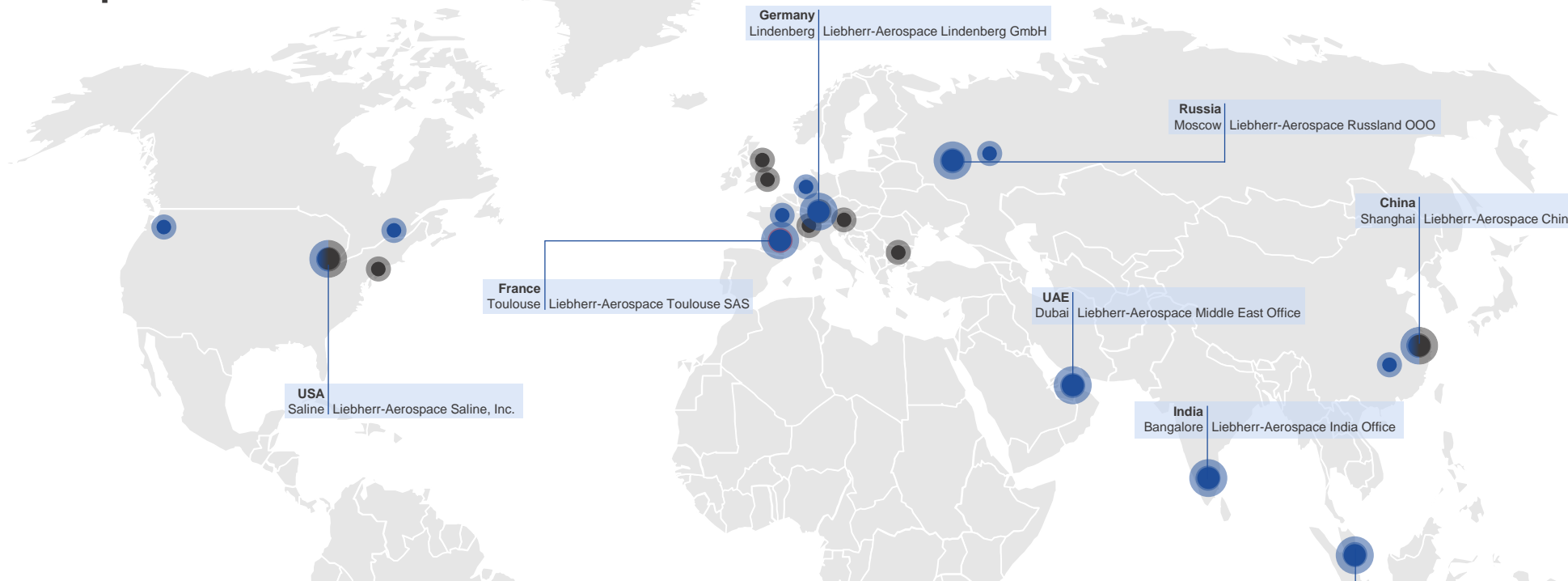
**AOG Hotline**  
Commercial:  
Tel: +49 171 852 7304

Technical:  
Tel: +49 160 941 66411



# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace Saline, Inc



**President**  
Mr. Alex Vlieland  
Tel: +1 734 944 6392  
alex.vlieland@liebherr.com



**Manager, Commercial Admin.**  
Mr. Mike Golaszewski  
Tel: +1 734 944 6346  
michael.golaszewski@liebherr.com



**VP, Sales**  
Mr. Will Dew  
Tel: +1 734 944 6366  
william.dew@liebherr.com



**Manager, Technical Support**  
Mr. Mark Sobol  
Tel: +1 734 944 6385  
mark.sobol@liebherr.com



**VP, Operations**  
Mr. Jochen Faber  
Tel: +1 734 944 6344  
jochen.faber@liebherr.com

Singapore  
Singapore | Liebherr-Aerospace




**Customer Service**  
Tel: +1 734 429 7225  
Fax: +1 734 429 5357  
info.isl@liebherr.com

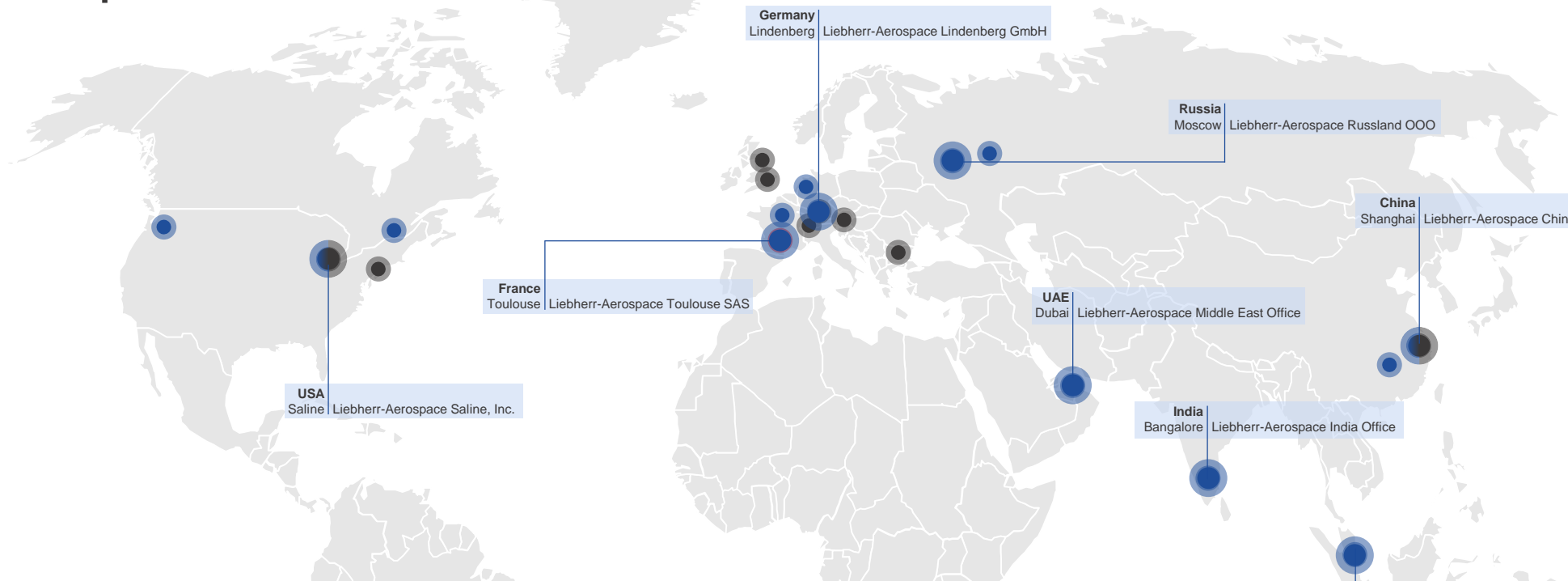
**AOG Hotline**  
Tel: +1 313 580 7262

Aerospace  
Customer Services



# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



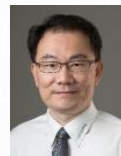
## Liebherr-Aerospace Singapore



**GM, Customer Services**  
Mr. Ekkehard Pracht  
Tel: +65 6424 7228  
ekkehard.pracht@liebherr.com



**Head of Sales & Marketing**  
Mr. Chun Kiat Sim  
Tel: +65 6424 7217  
chunkiat.sim@liebherr.com



**Manager, Quality**  
Mr. Ricky Au  
Tel: +65 6424 7296  
ricky.au@liebherr.com

Singapore  
Singapore

**Customer Service**  
Tel: +65 6265 2305  
Fax: : +65 6265 2657  
aerospace.singapore@liebherr.com



**Manager, Commercial Admin.**  
Mr Wei Chien Yen  
Tel : +65 6424 7299  
weichien.yen@liebherr.com






**Manager, Technical Support**  
Mr. Kal Wai Leong  
Tel: +65 6424 7224  
kalwai.leong@liebherr.com

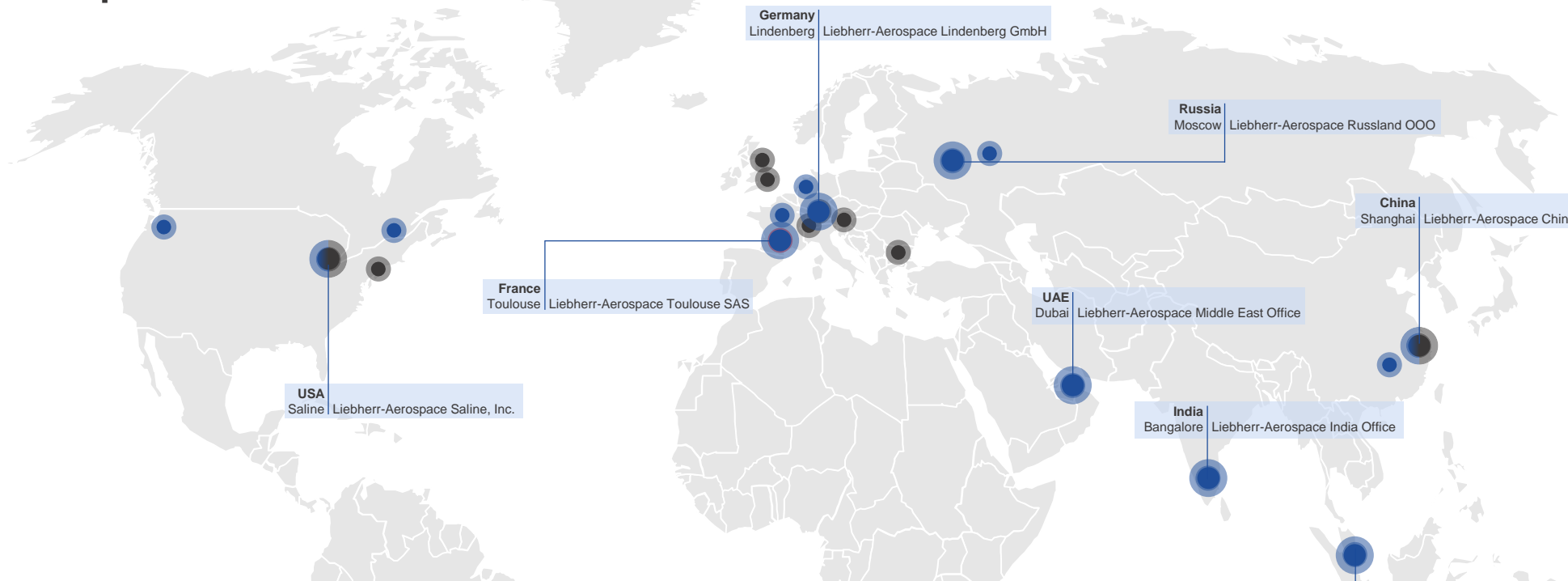


**Manager, Operations**  
Mr. Tan Hua Hee  
Tel: +65 6424 7052  
huahee.tan@liebherr.com

**AOG Hotline**  
Tel: +65 6262 0686

# Aerospace Customer Services

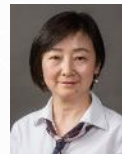
-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace China



**GM, Customer Services**  
Mr. Eric Thevenot  
Tel: +86 21 5027 6090  
eric.thevenot@liebherr.com



**Manager, Regional Sales**  
Mrs. Sunny Sun  
Tel: +86 21 2033 7821  
sunny.sun@liebherr.com



**Manager, Operations**  
Mr. Billy Gao  
Tel: + 86 21 2033 7810  
billy.gao@liebherr.com

Singapore  
Singapore | Liebherr-Aerospace

**AOG hotline**  
Tel: +86 15 9016 9739



**Supervisor, Customer Services**  
Mrs. Tracy Li  
Tel: +86 21 2033 7832  
tracy.li@liebherr.com






**Manager, Technical Support**  
Mr. Zhao Zhi Wei  
Tel: +86 21 2033 7806  
zhiwei.zhao@liebherr.com

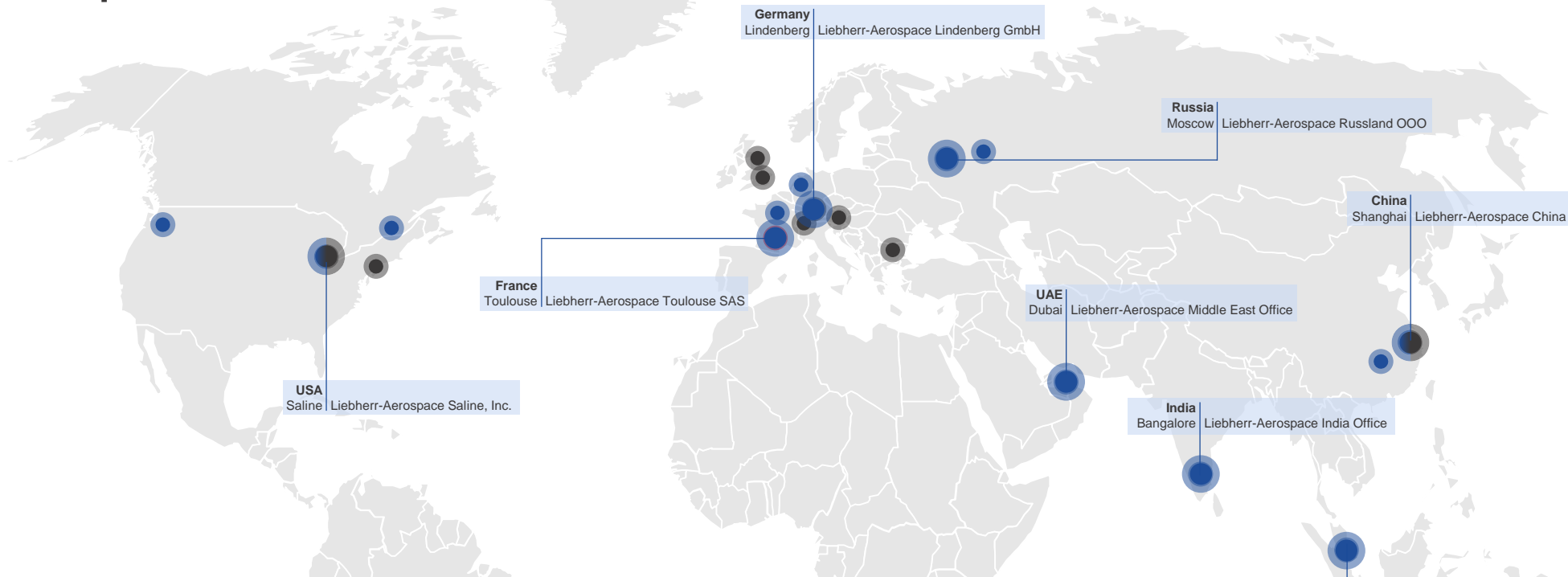


**Engineer, Quality**  
Mr. Eric Zhang  
Tel: + 86 21 2033 7826  
mingyang.zhang@liebherr.com



# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace Middle-East Office



**GM, Customer Services**  
Mr. Damon Seksaoui  
Tel: +971 4 8891 731  
damon.seksaoui@liebherr.com



**Manager, Field Services**  
Mr. Remi Jeannequin  
Tel: +971 4 8891 733  
remi.jeannequin@liebherr.com

Singapore  
Singapore | Liebherr-Aerospace

**Customer Service**  
Tel: +971 4 88 91 888  
Fax: +971 4 886 0323  
info.ldu@liebherr.com

OEM Stations




Aerospace  
Customer Services

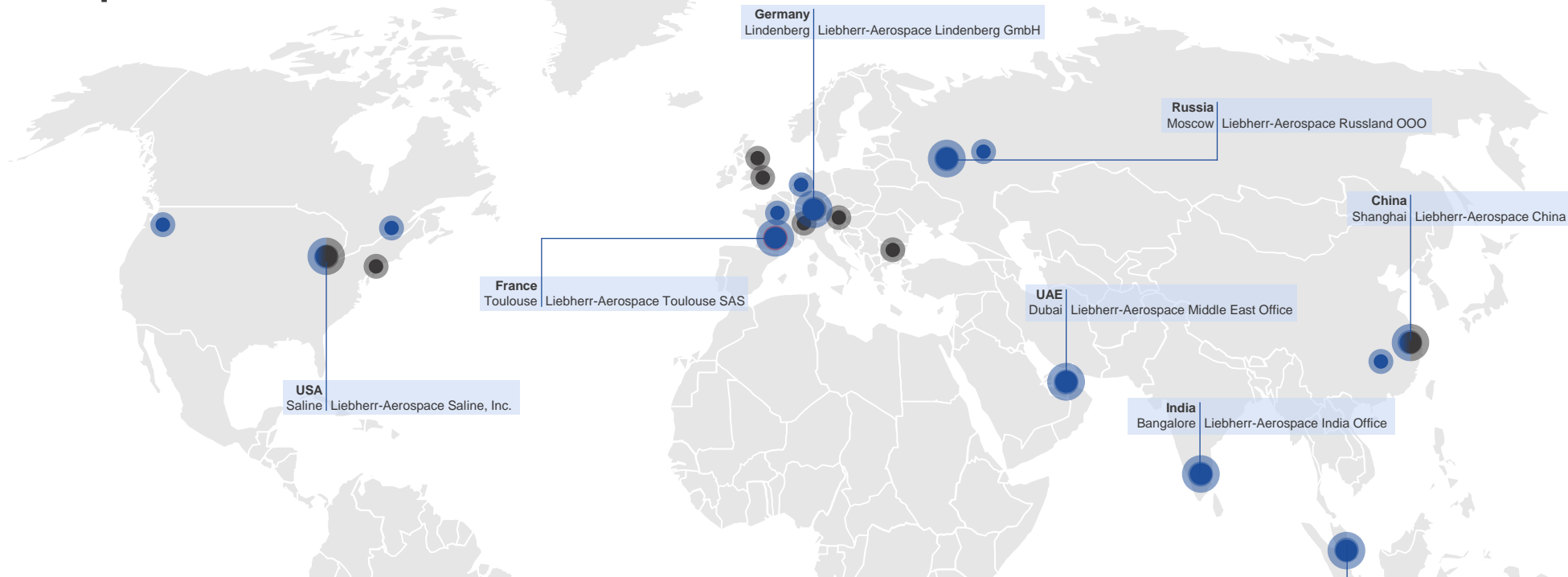
**AOG Hotline**

Tel: +33 607 740365  
Tel: +49 171 8527304



# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace São José dos Campos Office






**Manager, Regional sales**  
Mr. Daniel Brum Pretto  
Tel: +55 (12) 9 9174 7954  
daniel.brum@liebherr.com

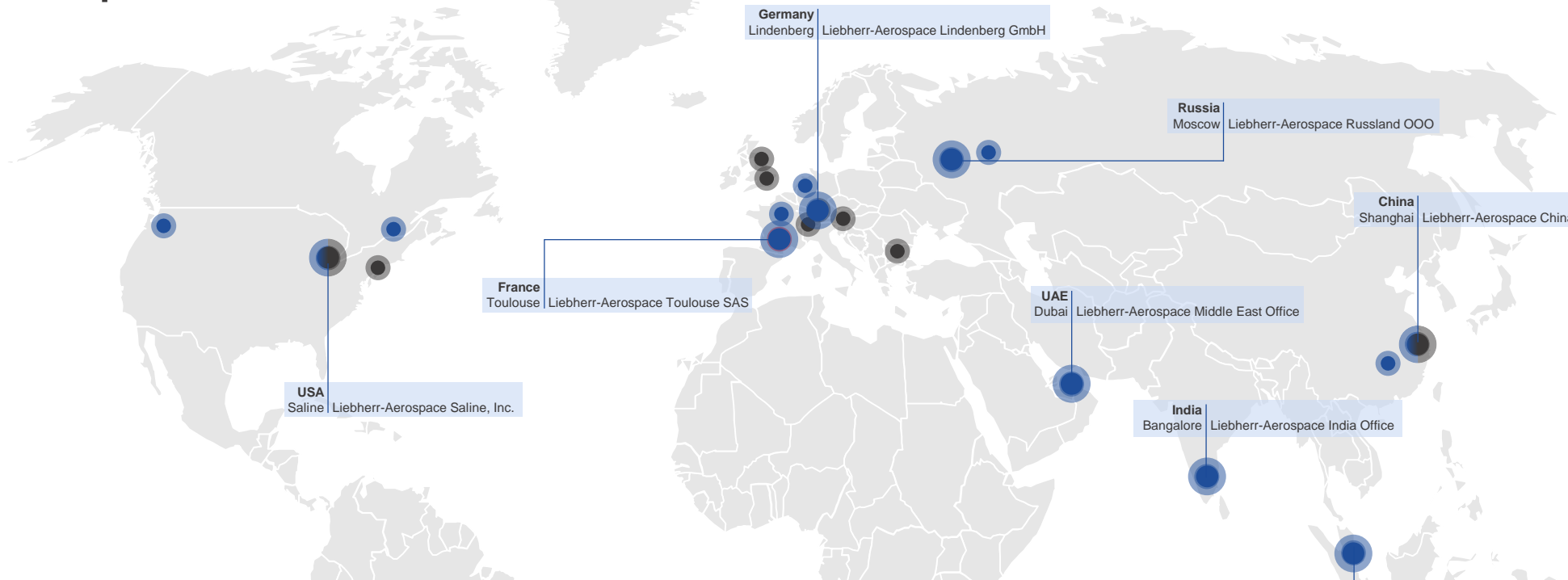
**AOG Hotline**  
Tel: +1 313 580 7262

OEM Stations

Aerospace  
Customer Services

# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace India Office



**Head of Sales & Marketing**  
Mr. Awibhawan Dhakharia  
Tel: +91 99 0001 2337  
awibhawan.dhakharia@liebherr.com



**Manager, Field Services**  
Mr. Ashok Nayak  
Tel: +91 91 6777 3802  
ashok.nayak@liebherr.com

**Function Name**  
Tel: +91  
@liebherr.com




**AOG Hotline**  
Tel: +65 626 20 686

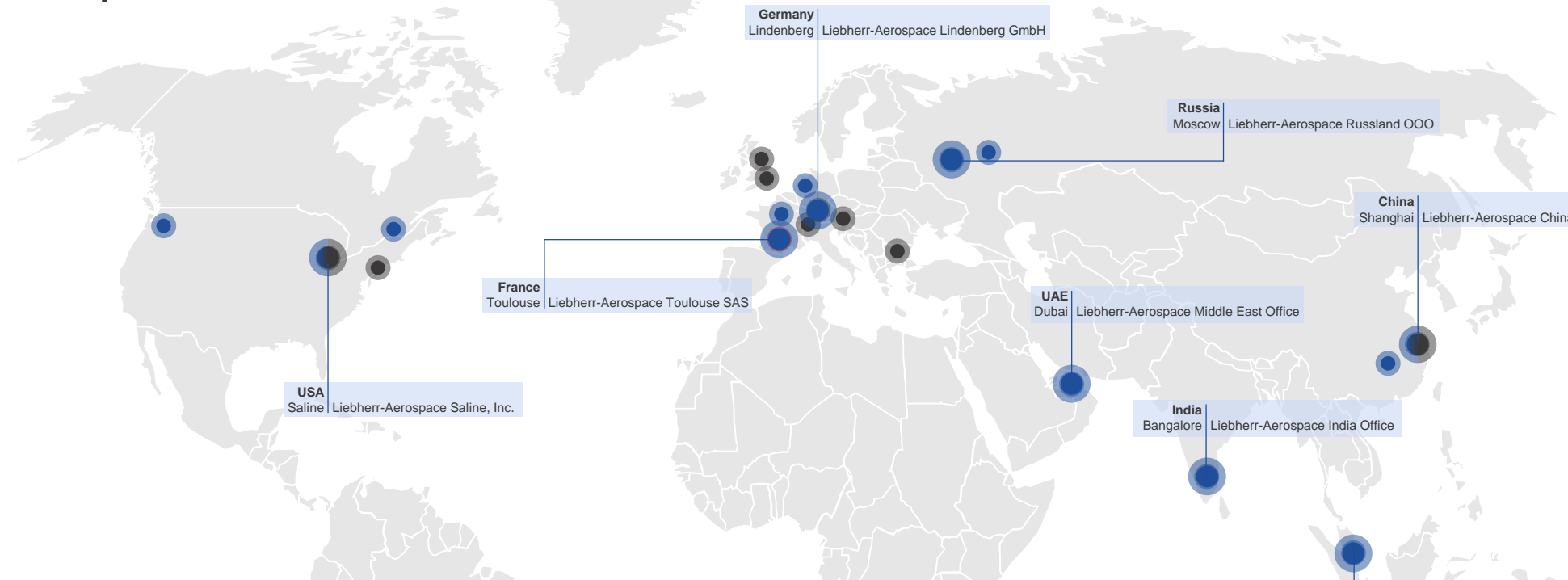
OEM Stations

Aerospace Customer Services



# Aerospace Customer Services

-  Aerospace
-  Transportation
-  Aerospace & Transportation



## Liebherr-Aerospace Russland OOO



**Manager, Regional Sales**  
Mr. Andrej Kalitka  
Tel: +7 495 280 1671  
andrej.kalitka@liebherr.com



**Manager, Field Services**  
Mr. Valerij Dranishnikov  
Tel: +7 495 280 1671  
valerij.dranischnikov@liebherr.com

Singapore  
Singapore | Liebherr-Aerospace

**AOG Hotline**  
Tel: +49 171 852 7304  
Tel: +33 (0)6 07 74 03 65

OEM Stations

Aerospace  
Customer Services

**LIEBHERR**