

Privacy Policy

for business partners

We, Liebherr-Components AG attach great importance to the protection and security of your personal data. Therefore, we consider it vital to inform you in the following about which of your personal data we process for what purpose and what rights you have in respect of your personal data.

A. General Information

I. *What is personal data and what does processing mean?*

- "Personal data" (hereinafter also referred to as "data") are all the details that make a statement about a natural person. Personal data are not just details that allow a direct conclusion to be drawn about a certain person (such as the name or e-mail address of a person), but also information with which with suitable additional knowledge a connection can be made with a certain person.
- "Processing" means any action taken with your personal data (such as collection, recording, organisation, structuring, storage, use or erasure of data).

II. *Who is the controller for the processing of your data?*

The controller for the processing of your data is:

Liebherr-Components AG
Kirchweg 46, 5415 Nussbaumen
+41 56 296 43 00
frank.ender@liebherr.com

You can withdraw your consent to the storage and processing of your personal data at any time by sending a message to Mr. Frank Ender, frank.ender@liebherr.com.

B. Data Processing

I. *Cooperation with business partners*

In the scope of cooperating with business partners, we process data concerning contacts at our customers, prospective customers, sales partners, suppliers and partners (hereinafter referred to as "**business partner(s)**").

What data do we process and for what purpose?

We process the following data:

1. Contact details, such as first and last names, business address, business telephone number, business mobile telephone number, business fax number and business email address,
2. payment information, such as details required to effect payment transactions or to prevent fraud, including credit card details and card validation codes,

3. further information the processing of which is required in the scope of a project or the settlement of a contractual relationship with Liebherr, or which are freely disclosed by business partners, e.g. in the scope of placed orders, enquiries or project details,
4. personal data that are captured from publicly accessible sources, information databanks or from credit agencies, and
5. provided these are lawfully required in the scope of compliance screenings: date of birth, ID and ID numbers, information about relevant court proceedings and other legal disputes in which business partners are involved.

These data are in principle processed by us solely for the following purposes:

1. Communication with business partners about products, services and projects, e.g. to deal with enquiries from business partners or to provide technical details of products;
2. Planning, performance and administration of the (contractual) business dealings between Liebherr and the business partner, e.g. in order to handle the ordering of products and services, to collect payments, for book-keeping and settlement purposes, to carry out deliveries, maintenance or repairs;
3. Carrying out customer surveys, marketing campaigns, market analyses, sweepstakes, competitions or similar promotions and events;
4. Complying with (i) legal requirements (e.g. applicable to retention obligations under tax law and commercial law), (ii) existing obligations regarding the carrying out of compliance screenings (in order to prevent white collar crime and money-laundering) and (iii) Liebherr guidelines and industry standards and
5. Resolving legal disputes, enforcing existing contracts and asserting, exercising and defending legal claims.

Processing for other purposes can only be considered if the necessary legal requirements pursuant to Art. 6 para. 3 DSG exist. We will of course comply with any information obligations in this case.

II. Data recipients

We may transmit your data to:

- Other companies of the Liebherr Group, provided this is necessary to initiate, perform or terminate your employment relationship with us, or for our part we have a legitimate interest in the transmission and your predominant legitimate interest is not opposed to this;
- Our service providers that we use in order to achieve the above-stated purposes;
- Courts of law, courts of arbitration, authorities or legal advisers, if this is necessary to comply with current law or for the establishment, exercise or defence of legal claims.
- Other employees of the company responsible for processing, insofar as this is necessary or appropriate for the performance of the employment relationship.

III. Data transfers to third countries

We process your personal data in Switzerland. Your personal data will only be transferred to other countries if a level of data protection comparable to Swiss law exists there or if suitable precautions have been taken to ensure the security of your personal data.

Your personal data will only be transferred abroad within the Liebherr Group if the above conditions are met.

IV. Data erasure and storage period

We will process your data as long as this is necessary for the respective purpose, unless you have effectively objected to the processing of your data or effectively withdrawn any consent you may have given.

Insofar as statutory retention obligations exist, we will be bound to store the data in question for the duration of the retention obligation. Upon expiry of the retention obligation, we will check whether there is any further necessity for the processing. If there is no longer such a necessity, your data will be deleted.

V. Newsletter and email marketing

We do not send any newsletter via email to you unless directly requested by you or due to an existing business relationship. If this is not the case, we will only send newsletters based on your consent. You may at any time revoke your subscription to the newsletter (see section II.). When sending a newsletter via e-mail, we may process data regarding the reaction to the newsletter (opened, received). The processing of the reaction data takes place in anonymous form without reference to individual persons. We evaluate the reaction data for the optimization of our marketing activities. Each newsletter sent by us contains a link with which you can unsubscribe from receiving further newsletters at any time.

VI. Automated individual decisions

For the establishment and implementation of the business relationship, we generally do not use fully automated decision-making. Should we use these procedures in individual cases, we will inform you about this separately, provided this is required by law.

VII. Profiling

We process your data in part by automated means with the aim of evaluating particular personal aspects (profiling). We utilize profiling in the following cases:

1. Due to legal and regulatory provisions, we are bound to combat money laundering, the financing of terrorism and crimes that endanger assets. This includes analysing data (inter alia in payment transactions). At the same time, these activities contribute to your own protection.

VIII. Data security

We use technical and organisational security measures to ensure that your data is protected against loss, inaccurate alterations or unauthorised access by third parties. Moreover, for our part in every case, only authorised persons have access to your data, and this only insofar as it is necessary within the scope of the above-stated purposes.

As of: August 2023